



United States Department of Agriculture

Agricultural Research Service  
Office of Outreach, Diversity, and Equal Opportunity

# Cooperative Resolution Program



## » Cooperative Resolution Program (CRP) services available for USDA Research, Education and Economics (REE) employees include...

- Mediation
- Facilitated Dialogue
- Conflict Coaching
- Customized Training
- Practicing Effective Communication
- Respecting Generational Differences
- Understanding Working Styles
- Valuing Diversity
- And much more

## » Benefits include...

- Recognize behaviors that hinder effective communication.
- Develop and enhance strategies that improve workplace communication.
- Understand and leverage our differences.
- Establish and foster mutual respect, understanding and civility.

**Improve Communication! Cultivate Understanding! Foster Cooperation!**

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